

PUTTING THE ACTION INTO PLANNING

The issue

Since Valuing People, Person Centred Planning and other person orientated planning approaches have become mainstream, with most providers and purchasers using them to help disabled people think about the life they want and the supports they need. Whilst progress has been patchy, many people have very good plans.

However, the quality of these plans is often not matched by the quality of implementation. In particular, there is often a lack of information to help services develop their own plans for change – whether business plans or strategic plans. This lack of strategic impact hampers the potential of person centred planning.

With the advent of Personalisation as central government policy in many countries, it is even now more important that providers and commissioners ensure there are appropriate and effective mechanisms to capture the wealth of information from Person Centred Planning and Support Planning.

The solution - Person Centered Planning - iplanit™

The iplanit™ service is an internet based service for service providers who are focused on maximising their implementation of person centered service delivery (Person Centered Planning) whether this be based on Personal Futures Planning, Essential Lifestyle Plans (ELP), MAP, PATH, Support Plans or other approaches.

Uniquely in the market today, iplanit™ is the first and only comprehensive solution to meeting provider and purchaser needs in the area of Person Centred Planning in the social care market which is accessible easily to everyone involved.

Developed in partnership with international market leading PCP consulting group [Paradigm](#) and with input from a leading providers in the UK, iplanit™ is built on the proven Aspirico Server™ framework. It is a cost effective, secure and highly usable solution which is easily mapped onto the specific PCP processes individuals and organisations are using. The system has been extensively tested by people with learning difficulties and as such incorporates rich and relevant input. Any organisation using Person Centred Service delivery approaches will find that iplanit™ is a valuable tool to enhance services.

iplanit™ - What it means for the individual/carer.

- Makes individual plans come alive with rich, intuitive multimedia functionality
- Putting the planning into action
- Gives individuals full control of what information is recorded and who gets to see it
- Allows an individual to track progress on actions and outcomes
- Individuals can safely share their PCP and related multimedia content online.
- For people with personal budgets, it enables them to keep track of outcomes, provide reports against outcomes to local authorities, and really bring home what is being achieved and what is working



Copyright

[Aspirico.com/](#)

[Paradigm-uk.org](#)

2009

©All rights reserved.



iplanit™ - What it means for Support Providers

- For providers, Iplanit gives organisations a real advantage by 1) giving them new means to make sure things happen 2) allowing them to ensure people's lives are improved 3) demonstrating that outcomes are being met. It will improve the ability of plan facilitators to manage and track the actions agreed upon by the individual, the Support Provider, and members of the "circle of support".
- It reinforces a culture of accountability and collaboration, all within a clear set of person centred values, but plugging a gap which is often there in organisations. It will save valuable staff time currently spent manually collecting information and producing reports as iplanit does so much of this effortlessly and easily.
- Iplanit helps provider teams make better decisions as information about what is working and not working and what is needed and not needed will all be fed directly from people's Person Centred Plans.
- Iplanit allows Support Providers to monitor the quality and effectiveness of PCP in their organisation by linking outcomes to CQC, CSSIW, SCRC and other statutory KPI's / provider specific KPI's
- Planning and collaborating - Allows Support Providers to plan services more effectively, using the data created in individuals PCP's in the area of resource or service requests.
- Promotes fluid Circle of Support team collaboration securely across locations
- Support providers can easily demonstrate that they are delivering services which meet the requirements of a PCP approach and more easily manage and monitor the implementation of PCP services in their organisations.

Flexibility is key – iplanit™ can:

- Fit with all existing planning processes (ELP, PATH, PFP, MAP) and bespoke processes
- Give provider the ability to tailor and design your own PCP template variants
- Support providers to categorise outcomes and actions to KPIs, standards and other data sets
- Help with production, storage and sharing of an engaging, media rich PCP.
- Monitor - Provide a flagging option that can be directed at specific people to alert or invite comments or provide a call to action.
- Fit into existing infrastructure - As it is typically delivered as an ASP (Application Service Provision)service, no additional internal IT resources are required by Support Providers

iplanit™ - What it means for Purchasers

Purchasers have much to gain from iplanit. It compliments and fills the gaps in existing funders' systems which are focused on back end administration. It does not replace existing care management information systems but sits alongside them providing the information which care managers will find most useful and important. It enables purchasers:

- To automatically aggregate information from Person Centred Plans to inform strategic planning
- Improve communication and understanding with those organisations they purchase services from
- Easily capture outcome measures from Support Plans

Ultimately, iplanit™ puts the "action into planning" by allowing individuals, provider teams and purchasers to focus on a "live" picture of what is happening for the person enabling better decisions based on real life up to date information.

For more information on the iplanit™ solution in the UK please contact Paradigm at iplanit@paradigm-uk.org or Telephone: 0870 010 4933

Copyright

Aspirico.com/

Paradigm-uk.org

2011

©All rights reserved.